

# (·>papaki **HELP**

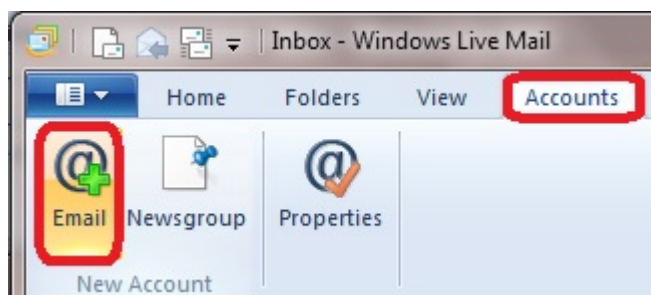
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## How to set up your email account in Windows Live Mail?

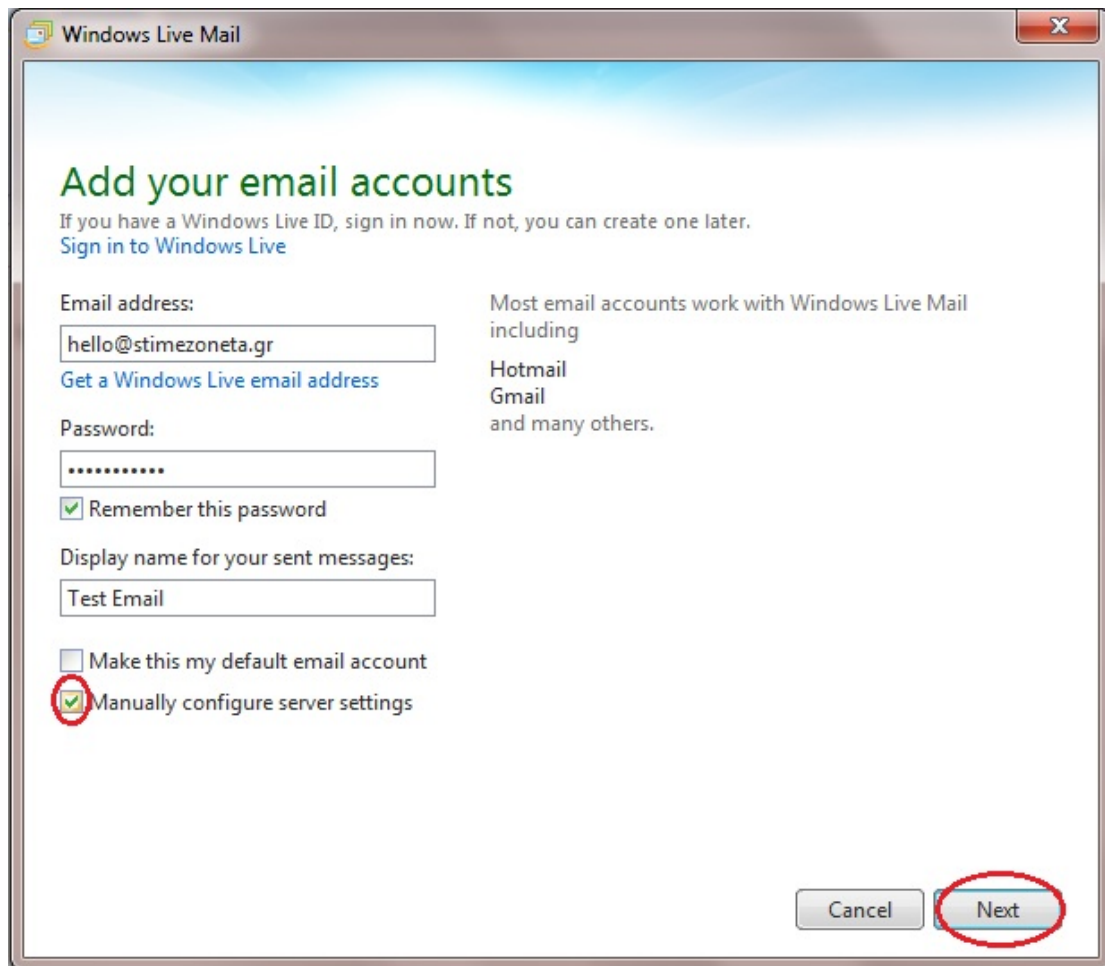
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Before you begin setting up your email account in Outlook 2013, it's important to remember your **email**, the **password** you chose when you created your email inside Plesk, as well as the **Incoming** and **Outgoing Mail Server information**.

1. Go to **Accounts** and click on **Email**.



2. Type your **Email address**, **Password** (the one you entered when you created your email account inside Plesk) and choose your **Display Name** (this can be anything you want). Then check the box **Manually configure server settings** and click on **Next**.



3. On this screen you type the following:

**- Incoming server information:**

Server Type: Leave it as POP

Server address: mail.mydomain.gr > we provided this information to you in the hosting activation email we sent you once you submitted your order in Papaki.

Check the box **Requires a secure connection (SSL)**

Logon username: you need to put your full email address

**- Outgoing server information:**

Server address: mail.mydomain.gr

Port: Try **587** or if you face any problems change it to **465** and activate **SSL**

Check both boxes below and click **Next**.

Windows Live Mail

## Configure server settings

If you don't know your email server settings, contact your ISP or network administrator.

**Incoming server information**

Server type:  
POP

Server address: mail.stimezoneta.gr Port: 995

Requires a secure connection (SSL)

Authenticate using:  
Clear text

Logon user name:  
hello@stimezoneta.gr

**Outgoing server information**

Server address: mail.stimezoneta.gr Port: 465

Requires a secure connection (SSL)

Requires authentication

Cancel Back **Next**

Your email has been added successfully!

**Note:** If you've recently installed the nameservers of your hosting, please keep in mind that it will take about **4 - 48 hours** for your website to appear online, as the ISPs will need to update their databases. If the nameservers had already been installed before, your email will start working the moment you create it. But, if you still face problems with your email, it is important to make sure that **no software or hardware firewall prevents your communication with the server.**

If you don't have access to the webmail or management of your web hosting (Plesk Parallels Panel) please send us your public IP to test if there is possible blocking from our server's firewall. You will find your **public IP** here: <http://whatismyipaddress.com>.

You can also check **webmail.yourdomain.tld** to find out whether the email address works properly. If you can access the service via webmail but not through an email client, then it's likely that there is a problem with the email client's settings.